### **IMPORTANT!**

# MILITARY POSTAL SERVICE IS A PRIVILEGE THAT MAY BE REVOKED.

- DoD Postal Manual 4526.6–M states; "Under no circumstances shall mail receptacles be used to conduct a private business."
- You must not use MPS to MAIL or RECEIVE items you plan to SELL or use to promote your business. Failure to comply WILL result in SUSPENSION or LOSS of postal privileges.
- Please note that our APO to APO service cannot be used free of charge for the purpose of PCS.
- To ensure timely and effective delivery of your mail please abide by the following address format:

PSC 9 BOX\_\_\_\_ APO AE, 09123

\*Do NOT include "Spangdahlem" or "Germany" on your address line. Your mail may enter the German Postal System and accountability.

### **POST OFFICE OPENING HOURS**

### CUSTOMER SERVICE:

Monday-Friday 10am-4pm

#### PARCEL PICKUP:

Monday-Friday 10am-6pm Saturday 10am-2pm

### FINANCE WINDOW (MAIL DROP-OFF):

Monday-Friday 10am-5pm Saturday 10am-2pm

\*Closed on holidays, family days & the 3rd Wednesday of every month





# 52 FW SPANGDAHLEM MILITARY POST OFFICE 52 FSS/FSXP GENERAL INFORMATION BROCHURE



### **HELPFUL REMINDERS**

**OLD MAIL:** Please check your mail receptacle at least once a month to avoid accumulating "old mail". Mail older than 30 days will be returned to sender if not retrieved after Customer Service Center notifies you.

by our Customer Service Center and place your mail receptacle on HOLD. We will hold all incoming mail until your return. You can do this by filling out a HOLD FORM at the Customer Service Center. If you are deploying, we can forward your mail to your deployed location. You can do this by filling out the FORWARD FORM at the Customer Service Center.

**EMAIL NOTIFICATIONS:** You may signup to receive parcel pick-up email notifications. **However**, do not solely rely on email. You are held accountable for regularly checking your mail receptacle.

**PERSONAL INFORMATION:** Should your personal information change due to divorce, marriage, name change, etc., please inform the **Customer Service Center**.



### **MAIN POST OFFICE:**

DSN: 452-7195

## CUSTOMER SERVICE CENTER:

DSN: 452-4588 or 452-4584 COMM: 06565614588 or

06565614584

### **EMAIL:**

52fss.fsvpspangdahlemp ostoffice@us.af.mil





### PER GERMAN LAW: YOU CANNOT RECEIVE OR SEND THE FOLLOWING ITEMS IN THE MAIL TO OR FROM GERMANY:

- Prescription Meds
- Supplements
- Herbal Remedies
- Vitamins
- Firearms, Ammunition, and Fireworks
- Counterfeit Goods
- Foodstuff of Animal Origin
- Foodstuff of Plant Origin
- Coffee
- Alcohol
- Tobacco Products
- Pornographic materials
- Unconstitutional Literature
- Playing Cards (except in complete decks and properly wrapped)
- Absinthe
- Melatonin
- Radioactive Materials

For questions or concerns regarding prohibited items, please contact the

Spangdahlem Customs Field Office at DSN: 452-4500, Mon - Fri 0800-1200

&1300-1600